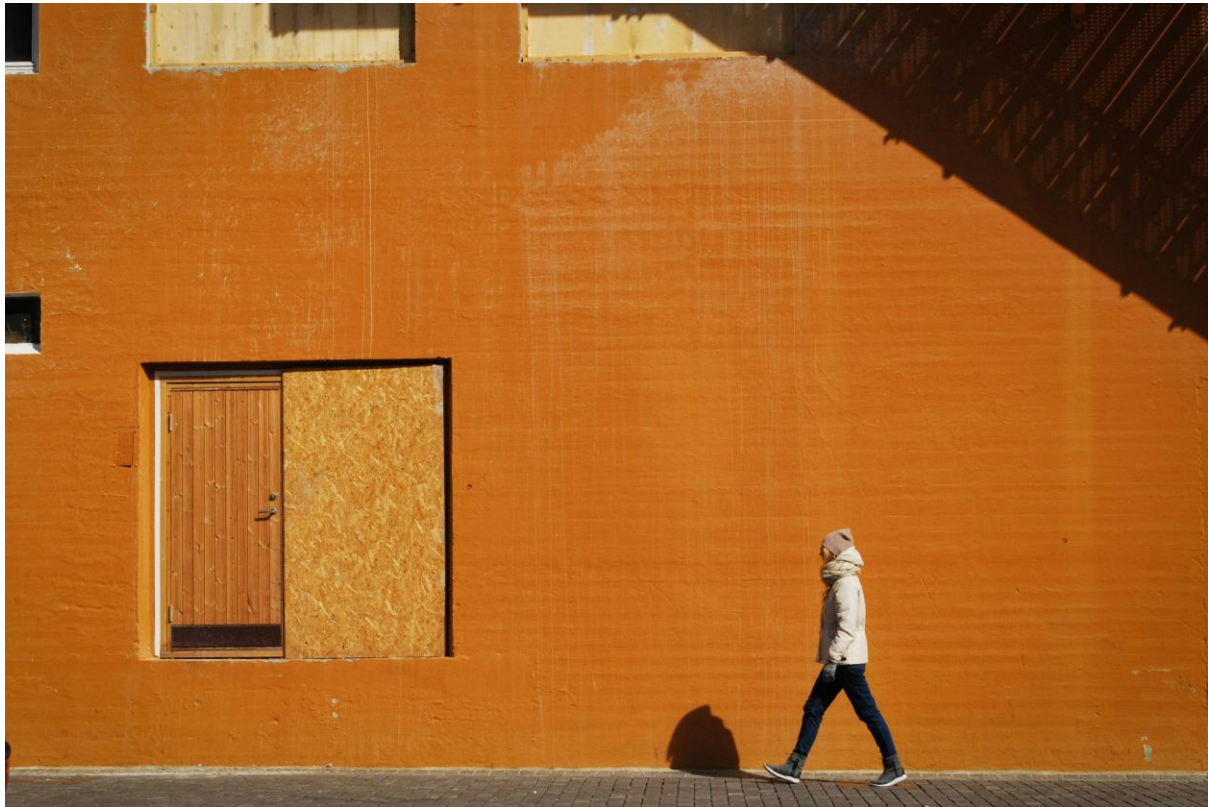


## The End of Linear IT Spending – From facilitation to leverage



### The idea

Enterprises are rethinking how they spend on technology. IT budgets are no longer treated as a linear function of revenue, headcount, or scale. Instead, organisations are increasingly directing technology spend towards non-linear investments that deliver disproportionate impact, reduce marginal cost, and compound value over time.

### What is driving non-linear technology spending

The traditional logic of IT spending was built for a world where technology supported the business. Today, technology increasingly *defines* how the business operates, competes, and grows. As digital platforms, automation, and AI become embedded in core operations, enterprises are realising that not all technology spend is equal. Some investments simply maintain the status quo, while others fundamentally change cost curves, decision quality, and scalability.

As a result, leaders are no longer asking, “How much should we spend on IT?”

They are asking, “Where can technology change the economics of the business?”

### What has changed inside the enterprise

Several forces are converging:

First, **technology can now scale independently of labour**. Cloud platforms, automation, and AI allow enterprises to grow volumes, customers, or transactions without adding people at the same rate. This breaks the historic link between business growth and IT cost growth.

Second, **data and AI create compounding returns**. Once built, data assets and models improve with use. The value generated in year three can be materially higher than in year one, without proportional increases in spend.

Third, **risk has become asymmetric**. When technology drives decisions, automation, and customer outcomes, failure carries outsized downside. This pushes enterprises to concentrate investment on fewer, higher-leverage initiatives that are well-governed and resilient, rather than spreading spend thinly across many programmes.

Fourth, **financial discipline has tightened**. Boards and CFOs are increasingly sceptical of large, open-ended transformation programmes. They favour investments with clear leverage, faster payback, and visible operating impact.

#### **How spending behaviour is changing**

Enterprise IT spending is becoming more selective and punctuated. Organisations pause initiatives quickly when leverage does not materialise and accelerate those that show early compounding effects. Long, linear roadmaps are giving way to modular bets that can scale rapidly or be stopped with limited sunk cost.

Budgets are also shifting away from capacity maintenance towards capability creation. More funding flows to platforms, shared data layers, automation, and core digital assets. Less flows to work that must be repeated each year to sustain the same level of output.

#### **The underlying logic**

At its core, this shift reflects a change in how enterprises think about technology value. Linear IT spending buys capacity. Non-linear technology investment buys leverage. Capacity must be paid for repeatedly. Leverage continues to pay back over time.

#### **The bottom line**

Enterprises are not abandoning IT spending. They are becoming far more deliberate about it. As technology becomes central to business economics, leaders are concentrating investment where it reshapes cost curves, decision quality, and scalability.

The future of enterprise IT is not about spending more or less. It is about spending differently.